



Quarterly update in second quarter of 2026

JUMP+ Plan

Year 2026 - 2028

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FORTH SMART SERVICE PUBLIC COMPANY LIMITED

(FSMART)

at 30 June 2026

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# Table of Contents

|                                                                                                             | Page |
|-------------------------------------------------------------------------------------------------------------|------|
| <b>Executive Summary</b>                                                                                    | 1    |
| <b>Section 1 Business Plan</b>                                                                              | 2    |
| Target in 2028                                                                                              | 3    |
| Strategic Plan 1 : Advancing top-up and payment innovations toward becoming a community-centric digital hub | 4    |
| Strategic Plan 2 : Driving sustainable growth in the lending business                                       | 5    |
| Strategic Plan 3 : “GINKA” Smart Energy Network for the Future of Mobility                                  | 6    |
| <b>Section 2 Governance Plan</b>                                                                            | 8    |
| Ensuring the independence of the board of directors                                                         | 9    |
| Enhancing anti-corruption and fraud prevention efforts                                                      | 10   |
| Enhancing whistleblowing mechanisms                                                                         | 12   |
| <b>Section 3 Climate Action Plan</b>                                                                        | 14   |
| Greenhouse gas inventory (GHG) plan                                                                         | 15   |
| <b>Attachment</b>                                                                                           | 17   |

|          |                                                                                                 |
|----------|-------------------------------------------------------------------------------------------------|
| mai      | CG Report :  |
| Services | SET ESG Ratings: -                                                                              |
|          | Anti-Corruption Certification (CAC): <b>Yes</b>                                                 |

Business Type

FSMART is leading provider of electronic payments innovations and integrated financial services through multiple channels, including automated payment machines, cashier counters and payment system services for partners under the 'Boonterm' trademark. The Company also offers payment services via electric vehicle charging stations under the 'GINKA Charge Point' brand, which serves as a platform connecting customers and service providers. With service points nationwide, customers are able to conveniently conduct transactions 24 hours 7 day.

| Financial Statement   |          |          |          |          |
|-----------------------|----------|----------|----------|----------|
| Year                  | 2025     | 2024     | 2023     | 2022     |
| Income Statement (MB) |          |          |          |          |
| Revenues              | 2,671.83 | 2,475.12 | 2,255.15 | 2,473.73 |
| Expenses              | 1,940.71 | 1,940.09 | 1,943.48 | 2,130.53 |
| Net Profit            | 586.78   | 430.45   | 299.45   | 301.89   |
| Balance Sheet (MB)    |          |          |          |          |
| Assets                | 3,685.84 | 3,291.65 | 2,737.32 | 2,834.78 |
| Liabilities           | 1,943.32 | 2,000.36 | 1,566.00 | 1,706.83 |
| Shareholders' Equity  | 1,742.42 | 1,291.21 | 1,171.27 | 1,127.88 |
| Cash Flow (MB)        |          |          |          |          |
| Operating             | 479.67   | -241.12  | 550.56   | 601.25   |
| Investing             | -162.50  | -40.92   | -152.47  | -346.55  |
| Financing             | -189.75  | 282.45   | -403.61  | -323.02  |
| Financial Ratio       |          |          |          |          |
| EPS (Baht)            | 0.78     | 0.57     | 0.40     | 0.40     |
| GP Margin (%)         | 26.79    | 25.28    | 19.47    | 17.00    |
| NP Margin (%)         | 21.96    | 17.39    | 13.28    | 12.20    |
| D/E Ratio (Times)     | 1.12     | 1.55     | 1.34     | 1.51     |
| ROE (%)               | 38.68    | 34.96    | 26.05    | 26.77    |
| ROA (%)               | 21.65    | 18.65    | 13.44    | 13.42    |

| JUMP+ Plan                                                                                                      |                      |                            |           |
|-----------------------------------------------------------------------------------------------------------------|----------------------|----------------------------|-----------|
| Business Plan                                                                                                   |                      |                            |           |
| Target in 2028                                                                                                  |                      |                            |           |
| Net Profit                                                                                                      | 675-700 Million Baht |                            |           |
| Strategic Plan                                                                                                  | Growth               | Profitability & Efficiency | Stability |
| 1. Strategic Plan 1 : Advancing top-up and payment innovations toward becoming a community- centric digital hub |                      |                            |           |
| 2. Strategic Plan 2 : Driving sustainable growth in the lending business                                        |                      |                            |           |
| 3. Strategic Plan 3 : “GINKA” Smart Energy Network for the Future of Mobility                                   |                      |                            |           |
| Governance Plan                                                                                                 |                      |                            |           |
| 1. Ensuring the independence of the board of directors                                                          |                      |                            |           |
| 2. Enhancing anti-corruption and fraud prevention efforts                                                       |                      |                            |           |
| 3. Enhancing whistleblowing mechanisms                                                                          |                      |                            |           |
| Climate Action Plan                                                                                             |                      |                            |           |
| 1. Greenhouse gas inventory (GHG) plan                                                                          |                      |                            |           |

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**Quarterly update**

**Section 1**

**Business Plan**

Quarterly update : Section 1 Business Plan

Target in 2028

| Title                     | Target  | Actual Result |         |
|---------------------------|---------|---------------|---------|
|                           | 2028    | 2025          | 6M/2026 |
| Net Profit (Million Baht) | 675-700 | 586.78        | 268.91  |

By 2028, FSMART aims to drive its business under the vision of Sustainable Innovation, comprehensively elevating operations across its three core business groups to create new growth that balances its existing foundation with future business foundations, while addressing the lifestyle needs of digital-era consumers, as follows:

Business Group 1, Top-up and Payment Services Business: This group focuses on developing innovations in electronic payment acceptance and financial services through automated payment machines and cashier counters, under a platform that connects service providers and customers, allowing self-service transactions 24 hours a day via Boonterm kiosks and payment machines within the FORTH and FSMART networks nationwide.

Business Group 2, Integrated Financial Services Business (Loans): This will be crucial for generating new growth for the group of companies by expanding the user base and partner network comprehensively, while developing loan products that meet specific group needs.

Business Group 3, Automated Kiosk Innovation Business: This group will continuously penetrate the market through a comprehensive network of electric vehicle charging stations, while creating experiences for consumers with new services and enhancing lifestyles for greater convenience.

Progress description

During the first half of 2026, FSMART continued to drive its business under the vision of “Sustainable Innovation”, focusing on expanding its customer base and partnerships, enhancing service channels, and leveraging technology and innovation to improve operational efficiency across its three core business segments. In the Top-up and Payment Services Business, the Company was appointed as a banking agent by TTB and expanded financial services through its service network, while continuing to expand its foreign customer base. In the Financial Services Business, the Company continued to expand its customer base among government organizations, alongside expanding its BNPL agent network to more than 1,500 branches, while enhancing its lending platform and utilizing AI to support lending and debt management processes. Meanwhile, in the Automated Vending Machine Innovation Business, the Company continued to expand its EV charging station network in high-potential locations, while developing the Auto Charge system and LINE Official Account (LINE OA) to enhance customer convenience and experience.

Growth plan/Increase business value

Strategic Plan 1 : Advancing top-up and payment innovations toward becoming a community-centric digital hub

By 2028, FSMART aims to elevate its role from a top-up and payment service channel to a comprehensive digital service network accessible to all communities. The Company will advance innovations in electronic payment solutions and integrated financial services through its kiosk network and automated payment machines operated by its subsidiaries, as well as cashier counters under a platform that seamlessly connects service providers and customers. This enables 24/7 transactions nationwide.

In addition, FSMART plans to expand its services to foreign customer segments and introduce additional government-related services, such as savings lottery and national savings fund services, as well as financial services through banking networks, positioning the Company as a one-stop financial service point conveniently located near customers.

Targets

- Other Targets

| Title                  | Target |      |      | Actual Result |         |
|------------------------|--------|------|------|---------------|---------|
|                        | 2026   | 2027 | 2028 | 2025          | 6M/2026 |
| Number of new services | 1      | 1    | 1    | 2             | 1       |

**Progress description**

The Company has been appointed as a banking agent of TMBThanachart Bank (TTB), providing account deposit services through three of the Company’s channels: Boonterm kiosks, Tao Bin kiosks, and CenPay Powered by Boonterm cashier counters. This partnership enhances access to financial services and expands service coverage nationwide.

Strategic Initiative

Strategic Initiative : Advancing top-up and payment innovations toward becoming a community-centric digital hub

| Status ● On track |                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Year              | Expected Outcomes                                                                                                                                                                                                                                                                                                                                    | Actual Result                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 2026              | <ul style="list-style-type: none"><li>• Expand new service offerings through kiosks and other company channels</li><li>• Add one additional banking partner and introduce cross-border remittance services</li><li>• Retain the existing customer base while expanding into new segments (foreign customers), and increase usage frequency</li></ul> | <ul style="list-style-type: none"><li>• Appointed as a Banking Agent for TMBThanachart Bank (ttb)</li><li>• Expanded money transfer and bank deposit services for TMBThanachart Bank (ttb) through three of the Company’s transaction channels: Boonterm kiosks, Tao Bin kiosks, and CenPay Powered by Boonterm counters.</li><li>• The number of foreign customers increased from approximately 500,000 in Q1/2026 to approximately 600,000 as of the end of June 2026.</li></ul> |

Strategic Plan 2 : Driving sustainable growth in the lending business

FSMART is committed to driving continuous growth in its lending business by expanding the loan portfolio alongside effective risk management to maintain asset quality and keep non-performing loans (NPLs) at an appropriate level. In addition, the Company plans to develop new lending products to address diverse customer needs, while expanding its customer base and enhancing service accessibility through partner networks, thereby supporting the long-term growth of the lending business.

Targets

• Other Targets

| Title           | Target                               |                                      |                                      | Actual Result |         |
|-----------------|--------------------------------------|--------------------------------------|--------------------------------------|---------------|---------|
|                 | 2026                                 | 2027                                 | 2028                                 | 2025          | 6M/2026 |
| Interest Income | An increase of 10–20% year-on-year   | IA n increase of 10–20% year-on-year | An increase of 10–20% year-on-year   | 333.02        | 168.5   |
| Loan Receivable | Increase by THB 500 million per year | Increase by THB 500 million per year | Increase by THB 500 million per year | 1,423         | 1,609   |

Progress description

Interest income for the first six months of 2026 amounted to Baht 168.5 million, representing a 12% year-on-year (YoY) increase, driven by continued growth in the loan portfolio and an expanding customer base. As of the end of June 2026, the loan portfolio increased to Baht 1,609 million, up 13% from the end of 2025. This growth reflects the expansion of the Company’s lending business in line with its strategic plan, while maintaining portfolio quality through ongoing risk management.

Strategic Initiative

Strategic Initiative : Driving sustainable growth in the lending business

Status ● On track

| Year | Expected Outcomes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Actual Result                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2026 | <ul style="list-style-type: none"><li>Expand corporate customer segments by 1–2 groups and strengthen partnerships with distributors and business networks to enhance access to lending services</li><li>Expand new lending products, including Buy Now, Pay Later (BNPL), secured loans, and other loan types to serve diverse customer segments and needs</li><li>Develop lending platforms and corporate credit assessment systems, as well as other related solutions, to improve efficiency and shorten approval timelines</li><li>Enhance debtor analytics capabilities to mitigate collection risks, alongside developing portfolio monitoring systems and early warning systems to identify at-risk customers and reduce non-performing loans (NPLs)</li></ul> | <ul style="list-style-type: none"><li>Expanded the customer base to include government personnel under the Department of Provincial Administration and Civil Defense Volunteer (CDV) groups, with more than 500,000 members, increasing the Company’s government-sector customer base from over 1.5 million to more than 2 million customers.</li><li>Expanded service channels through a BNPL agent network of more than 1,500 branches, including TG Shop, Advice, and Telewiz,among others.</li><li>Developed the lending platform to enable more convenient and efficient management of customer and loan information, supporting debt collection and overall debt management processes.</li></ul> |

| Year | Expected Outcomes                                                                                                                                                                                                                                                                                                       | Actual Result                                                                                                                                                                                                                             |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | <ul style="list-style-type: none"><li>Initiate the study and pilot implementation of AI in selected lending processes to reduce processing time, improve operational efficiency, and gather feedback for further enhancement</li><li>Secure additional funding sources through both equity and debt financing</li></ul> | <ul style="list-style-type: none"><li>Implemented AI to support customer services throughout the lending process, helping reduce processing time and improve the efficiency of loan approval and repayment follow-up processes.</li></ul> |

Strategic Plan 3 : “GINKA” Smart Energy Network for the Future of Mobility

Enhancing the mobility experience by expanding an accessible and widely available network of automated EV charging stations that cater to diverse community lifestyles. The Company delivers fast, accurate, and seamless charging innovations, aiming to become a national leader in the clean energy ecosystem. This foundation will also be extended to the development of other automated service solutions to meet evolving customer needs in the future.

Targets

- Other Targets

| Title                                               | Target |      |      | Actual Result |         |
|-----------------------------------------------------|--------|------|------|---------------|---------|
|                                                     | 2026   | 2027 | 2028 | 2025          | 6M/2026 |
| Total installed and operational GINKA charge points | 1000   | 1200 | 1400 | 544           | 650     |

Progress description

Expanded EV charging station installations in high-potential locations by increasing the deployment of 40 kW DC fast chargers, while developing an Auto Charge system and a LINE Official Account (LINE OA) to enhance customer experience and convenience.

Strategic Initiative

Strategic Initiative : “GINKA” Smart Energy Network for the Future of Mobility

| Status <span>●</span> On track |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Year                           | Expected Outcomes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Actual Result                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 2026                           | <ul style="list-style-type: none"><li>Accelerate the deployment of EV charging points in high-potential locations, such as condominiums, office buildings, and community malls, to support the growing adoption of electric vehicles (EVs)</li><li>Develop automated charging systems (Auto-Charge) to enhance convenience and support EV users</li><li>Implement automated customer communication systems to provide charging notifications and service-related information, while enabling marketing initiatives such as promotions and loyalty programs</li><li>Advance the development of automated EV charging technologies</li></ul> | <ul style="list-style-type: none"><li>Expanded EV charging station locations in high-potential areas, including Dusit Central Park, Future Park Rangsit and Zpell, Center One Shopping Center, Central Northville, and Central Pinklao, among others.</li><li>Increased the deployment of 40 kW DC fast chargers, while continuing to expand the installation of 7 kW and 22 kW AC chargers.</li><li>Completed the development of the Auto Charge system, which is ready for launch to enhance customer convenience and streamline the charging process.</li><li>Developed a LINE Official Account (LINE OA) to provide customers with charging status notifications and usage information.</li></ul> |



| Year | Expected Outcomes                                                                                                                                          | Actual Result |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
|      | <ul style="list-style-type: none"><li>Enhance integrated platforms for users, site owners, and the Company to ensure convenience and ease of use</li></ul> |               |

**Quarterly update**  
**Section 2**  
**Governance Plan**

Quarterly update : Section 2 Governance Plan

Board Structure and Qualifications

Ensuring the independence of the board of directors

The Company is committed to strengthening the independence and effectiveness of the Board of Directors in the performance of their duties, with the aim of enhancing corporate governance to ensure transparency, fairness, and alignment with good corporate governance principles.

Targets

| Title                                                                | Target      |             |         | Actual Result                |         |
|----------------------------------------------------------------------|-------------|-------------|---------|------------------------------|---------|
|                                                                      | 2026        | 2027        | 2028    | Before Project Participation | 6M/2026 |
| The Board of Directors comprises more than 50% Independent Directors | In Progress | In Progress | Success | In Progress                  | Success |

Progress description

Pursuant to the resolution of the 2026 Annual General Meeting of Shareholders (AGM), held on April 22, 2026, the meeting approved an increase in the number of directors from eight to nine and approved the appointment of Mr. Thawatchai Jittrapanun as a Director and Independent Director. As a result, Independent Directors account for 55.55% of the total number of directors.

Strategic Initiative

Strategic Initiative : Restructuring the Board of Directors to ensure that independent directors comprise more than 50% of the Board

Status ● On track

| Year | Expected Outcomes                                                                                                                                                                   | Actual Result                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2026 | <ul style="list-style-type: none"><li>Define the required qualifications for new independent directors</li><li>Develop a plan to recruit additional independent directors</li></ul> | <ul style="list-style-type: none"><li>Pursuant to the resolution of the 2026 Annual General Meeting of Shareholders (AGM), held on April 22, 2026, the meeting approved an increase in the number of directors from eight to nine and the appointment of Mr. Thawatchai Jittrapanun as a Director and Independent Director. As a result, the Company has a total of five Independent Directors, representing 55.56% of the total number of directors. Subsequently, at the Board of Directors’ Meeting No. 5/2026, held on May 14, 2026, the meeting approved the appointment of Mr. Thawatchai Jittrapanun as an additional member of the Company’s Risk Management Committee.</li></ul> |

Accountability and Transparency Governance

Enhancing anti-corruption and fraud prevention efforts

The Company is committed to enhancing its governance and anti-corruption framework to ensure effectiveness and alignment with international standards. This includes the continuous review and improvement of policies, practices, and internal control processes, as well as fostering a corporate culture grounded in transparency, accountability, and ethical business conduct, in order to strengthen stakeholder confidence across all sectors.

Targets

| Title                                                                                                                                                                                                                                                                                                                                                  | Target      |             |         | Actual Result                |                     |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|---------|------------------------------|---------------------|
|                                                                                                                                                                                                                                                                                                                                                        | 2026        | 2027        | 2028    | Before Project Participation | 6M/2026             |
| The company has established an anti-corruption policy and practices.                                                                                                                                                                                                                                                                                   | -           | -           | -       | Complete                     | Success             |
| An anti-corruption and anti-bribery policy has been developed to comprehensively cover the organization's business operations,formally approved by the Board of Directors,and supported by clear and practical implementation guidelines                                                                                                               | -           | -           | -       | Complete                     | Success             |
| The company conducts regular monitoring and evaluation of compliance with its anti-corruption and anti-bribery policy and procedures. Audit results are reported by internal auditors to the Board of Directors at least annually. In the event of any violations,corrective actions and preventive measures are clearly defined to prevent recurrence | -           | -           | -       | Complete                     | Success             |
| The company conducts an annual review of its anti-corruption and anti-bribery policy and practices with the Board of Directors                                                                                                                                                                                                                         | -           | -           | -       | Complete                     | Success             |
| Achieve CAC certification from the Thai Institute of Directors (Thai IOD)                                                                                                                                                                                                                                                                              | -           | -           | -       | Certified                    | Renewal in Progress |
| Require all employees to complete training and assessment to evaluate their understanding of the Company’s anti-corruption policy, with a minimum passing score as specified.                                                                                                                                                                          | In Progress | In Progress | Success | -                            | In Progress         |

Progress description

In 2026, the Company arranged training on its Anti-Bribery and Anti-Corruption Policy for all directors, executives, and employees, together with a post-training assessment. Participants are required to complete a test and achieve a 100% passing score to be considered as having completed the training. The Company plans to complete the training by Q3/2026.

In addition, the Company plans to review its Anti-Bribery and Anti-Corruption Policy and submit it to the Board of Directors for consideration and approval prior to applying for the renewal of its membership in the Thai Private Sector Collective Action Against Corruption (CAC). The Company presented the action plan for the renewal of its CAC membership to the Board of Directors at the Board of Directors’ Meeting No. 6/2026, held on August 13, 2026, for acknowledgment of the renewal plan.

Strategic Initiative

**Strategic Initiative 1 : Maintain CAC certification from the Thai Institute of Directors Association (Thai IOD) in 2026 and prepare for the renewal of certification in 2027.**

Status ● On track

| Year | Expected Outcomes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Actual Result                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2026 | <ul style="list-style-type: none"><li>Review and update anti-corruption policies and related practices to ensure they remain current</li><li>Conduct an annual corruption risk assessment and establish appropriate control measures to mitigate potential risks and impacts</li><li>Monitor and report anti-corruption performance to the Board of Directors</li><li>Verify the readiness of documents and supporting evidence related to CAC certification</li><li>Maintain proper documentation and records to support readiness for certification renewal in the following year</li></ul> | <ul style="list-style-type: none"><li>The Company plans to review its Anti-Bribery and Anti-Corruption Policy and submit it to the Board of Directors for consideration and approval prior to applying for the renewal of its membership in the Thai Private Sector Collective Action Against Corruption (CAC). The Company presented the action plan for the renewal of its CAC membership to the Board of Directors at the Board of Directors’ Meeting No. 6/2026, held on August 13, 2026, for acknowledgment of the renewal plan.</li></ul> |

**Strategic Initiative 2 : All employees are required to undergo training and complete assessments to demonstrate their understanding of the Company’s anti-corruption policy, achieving the prescribed minimum passing score.**

Status ● On track

| Year | Expected Outcomes                                                                                                                                                                                                                                                                | Actual Result                                                                                                                                                                                                                                                                                                                                                                                                |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2026 | <ul style="list-style-type: none"><li>Update training materials and assessment content related to the anti-corruption policy to ensure they remain current</li><li>Communicate and disseminate policies and practices to directors, executives, and relevant employees</li></ul> | <ul style="list-style-type: none"><li>The Company arranged training on its Anti-Bribery and Anti-Corruption Policy for all directors, executives, and employees, together with a post-training assessment. Participants are required to complete a test and achieve a 100% passing score to be considered as having completed the training. The Company plans to complete the training by Q3/2026.</li></ul> |

Enhancing whistleblowing mechanisms

Reduce complaint handling time to improve responsiveness

Targets

| Title                                                                                                                                                                                                         | Target      |             |          | Actual Result                |         |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|----------|------------------------------|---------|
|                                                                                                                                                                                                               | 2026        | 2027        | 2028     | Before Project Participation | 6M/2026 |
| The company has established a whistleblowing policy and procedures for reporting misconduct.                                                                                                                  | -           | -           | -        | Complete                     | Success |
| The company has established a formal,written whistleblowing policy and procedures,which have been approved by the Board of Directors                                                                          | -           | -           | -        | Complete                     | Success |
| Appointment of an impartial recipient for whistleblowing reports.                                                                                                                                             | -           | -           | -        | Complete                     | Success |
| All complaints are thoroughly investigated,and outcomes are reported to the Board in a timely manner,with appropriate corrective and preventive actions in cases of confirmed misconduct to avoid recurrence. | -           | -           | -        | Complete                     | Success |
| The whistleblowing policy and procedures reviewed by the Board of Directors at least annually.                                                                                                                | -           | -           | -        | Complete                     | Success |
| Reduce the complaint resolution time.                                                                                                                                                                         | In Progress | In Progress | Complete | -                            | Success |

Progress description

The Company reviewed its Anti-Bribery and Anti-Corruption Policy at the Board of Directors’ Meeting No. 6/2026 held on August 13, 2026. The Company enhanced its procedures by revising the previous requirement, which stipulated that matters reported through the whistleblowing channel be followed up and addressed, with the results communicated to the whistleblower within 30 days, to require the Secretary to notify the complainant of the final consideration result within 15 business days from the date of receipt of the complaint.

In addition, the Company reports complaints to the Board of Directors and its subcommittees on a quarterly basis. In the second quarter of 2026, no complaints were received.

Strategic Initiative

Strategic Initiative : Average complaint resolution time of no more than 15 business days by 2028

| Status ● On track |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                   |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Year              | Expected Outcomes                                                                                                                                                                                                                                                     | Actual Result                                                                                                                                                                                                                                                                                                                     |
| 2026              | <ul style="list-style-type: none"><li>Analyze historical data on average complaint handling time from 2023 to 2025 and report findings to management</li><li>Review the end-to-end complaint handling process to identify time-consuming or redundant steps</li></ul> | <ul style="list-style-type: none"><li>The Company reports complaints to the Board of Directors and its sub-committees on a quarterly basis. No complaints were received during Q2/2026.</li><li>The Company reviewed its Anti-Bribery and Anti-Corruption Policy at the Board of Directors’ Meeting No. 6/2026, held on</li></ul> |

| Year | Expected Outcomes                                                                                                                                                                                                                                                                                                                                        | Actual Result                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | <ul style="list-style-type: none"><li>Streamline operational procedures by eliminating unnecessary steps to ensure the end-to-end complaint resolution timeline does not exceed 15 business days</li><li>Propose the revised practices to the Board of Directors or relevant authorities for approval, and update related policies accordingly</li></ul> | August 13, 2026. The Company enhanced its complaint-handling procedures by shortening the timeframe for reporting and monitoring the progress of complaint resolution, as well as communicating the outcome of whistleblowing cases to the whistleblower, from within 30 days to within 15 business days, commencing from the date the complaint is received through to the communication of the final decision to the complainant. |

Quarterly update  
Section 3  
Climate Plan

Quarterly update : Section 3 Climate Plan

Greenhouse gas inventory (GHG) plan

The Company has established a plan to develop a greenhouse gas (GHG) inventory covering Scope 1 and Scope 2 emissions, in accordance with the internationally recognized GHG Protocol. This ensures that calculations and disclosures are accurate, transparent, and comparable at the global level. The initiative serves as a foundation for setting future emission reduction strategies and supports environmentally responsible and sustainable business growth.

Targets

| Title                                                                                             | Target      |             |         | Actual Result |
|---------------------------------------------------------------------------------------------------|-------------|-------------|---------|---------------|
|                                                                                                   | 2026        | 2027        | 2028    | 6M/2026       |
| GHG inventory report, GHG verification and disclosure (specific to Scope 1 and Scope 2 emissions) | In Progress | In Progress | Success | In Progress   |

Progress description

The Company is currently in the process of selecting an external consultant by comparing the qualifications, scope of services, and proposals of each candidate. The selected consultant will provide advisory services on identifying the organizational units and activities associated with greenhouse gas emissions under Scope 1 and Scope 2, as well as preparing a report on greenhouse gas emissions under these scopes.

Strategic Initiative

Strategic Initiative 1 : Development of a Greenhouse Gas (GHG) Inventory for Scope 1 and Scope 2 emissions

Status ● On track

| Year | Expected Outcomes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Actual Result                                                                                                                                                                                                                                                                                                                                                                                    |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2026 | <ul style="list-style-type: none"><li>Engage external consultants to provide advisory support for the development of the Greenhouse Gas (GHG) Inventory</li><li>Appoint a dedicated working team responsible for coordinating with external consultants and managing GHG-related data</li><li>Identify and define organizational boundaries and emission sources under Scope 1 and Scope 2, aligned with the Group’s business operations, to ensure accurate and comprehensive data collection for GHG emissions calculation</li></ul> | <ul style="list-style-type: none"><li>The Company is in the process of appointing a working team responsible for overseeing and coordinating the preparation of the Greenhouse Gas Inventory (GHG Inventory).</li><li>The Company is currently in the process of selecting an external consultant by comparing the qualifications, scope of services, and proposals of each candidate.</li></ul> |

Strategic Initiative 2 : Energy Management and Consumption of the Company

Status ● On track

| Year | Expected Outcomes                                                                                                                                                                                                                                                                        | Actual Result                                                                                                                                                                                                                                                            |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2026 | <ul style="list-style-type: none"><li>Analyze historical energy consumption data to identify high energy usage areas and equipment</li><li>Assess the feasibility of upgrading to energy-efficient equipment, such as air conditioning systems, lighting, and office equipment</li></ul> | <ul style="list-style-type: none"><li>The Company collects and monitors its energy consumption data on a monthly basis and is currently studying information and approaches for the use of renewable energy, such as the installation of rooftop solar panels.</li></ul> |

| Year | Expected Outcomes                                                                                                                                                                                                                                   | Actual Result |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
|      | <ul style="list-style-type: none"><li>Assess the feasibility of adopting renewable energy solutions, such as solar rooftop installations</li><li>Develop a three-year energy reduction plan and submit it to management for consideration</li></ul> |               |

**Quarterly update**  
**Attachment**

# Quarterly update : Attachment

JUMP+ Plan

URL Link to the Document : [https://jumpplusmedia-setlink.setgroup.or.th/planSubmission/FSMART0\\_JUMP%2B\\_Plan\\_Year\\_2026-2028\\_EN.pdf](https://jumpplusmedia-setlink.setgroup.or.th/planSubmission/FSMART0_JUMP%2B_Plan_Year_2026-2028_EN.pdf)

